



Rob Hill
Asst Director Community Safety
Peterborough City Council
Town Hall
Bridge Street
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PE1 1HF

30th October 2018

Dear

Re: Petition Kings Garden Resident concerning Elizabeth Court

Thank you for your recent petition requesting that the authorities deal with reports of Anti-Social Behaviour at Elizabeth Court, Peterborough.

Firstly it may help me to clarify the status of this location.

Elizabeth Court is owned by Cross Keys Homes and is leased by Peterborough City Council to provide temporary accommodation to homeless households. The occupants are not tenants of Cross Keys Homes, and nor do they allocate the placements - this work is carried out by the City Council Housing Needs team. Cross Keys Homes are responsible for overseeing the management of the site and we work in close partnership with them to respond to problems identified such as anti-social behaviour.

In response to your petition, a multi-agency meeting was convened with colleagues from Housing Needs (City Council), the ASB team (City Council), and Cross Keys Homes. This has identified that whilst some issues have been reported to services, they are relatively low in number and not all are directly related to Elizabeth Court. It is apparent that there are a number of other anti-social issues in and around this location, most strongly connected to gatherings in the alleyway that links to Park Road.

From the meeting, a number of actions have been agreed to help improve this issue. Some examples include:

- Joint assessments of the proposed placements of homeless households with Cross Keys Homes and the Housing Needs service, to ensure that all potential occupants of properties at Elizabeth Court are a suitable match for this community
- Security improvements to Elizabeth Court to prevent non tenants using the location
- Review of CCTV provision and installation of more signage to notify that the property is being monitored
- Joint work with Police colleagues to respond to allegations of ASB and criminality
- Targeted engagement with residents of Kings Court. Our ASB manager will write to residents to invite more information on the issues to build a clearer picture, as we recognise reporting is low.

We will continue to monitor and see through these tasks over the coming weeks, and will provide an update as this progresses.

I hope this action provides reassurance, but should you need to discuss further please contact our ASB manager who is leading this work at the following email address:

laura.kelsey@peterborough.gov.uk

Kind regards



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