Adult Social Care

Learning and Development
Programme and Information for External Providers and Personal Assistants

April 2019 - March 2020
# Contents

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Introduction

Welcome to the Adult Social Care Learning and Development Programme for 2019 -2020.

Priorities and plans for workforce development activities and resources, have been identified and agreed based on the core knowledge and skills required to work within the Adult Social Care Sector. Additionally we will engage with providers and commissioners throughout the year to identify any additional requirements to be included within the programme. The programme will be updated periodically.

All courses are open to employees of care and support organisations and personal assistants based in Peterborough.

Courses remain free of charge at the point of booking unless otherwise stated, however please take time to read the booking, attendance and cancellation information as non-attendance charges apply.

Links to qualifications and standards

Where relevant courses within this programme have been linked to induction, qualification and /or professional standards key to social care and social work and include

- Care Certificate
- Regulated Qualifications Framework
- Professional Capabilities Framework for Social Workers (PCF)
- Knowledge and Skills Statement for Child and Family Social Work (KSS)
- Knowledge and Skills Statement for Adult Social Work (KSS)

Coming Soon

You can check for updates by visiting CPD Online and using the search events facility.

Bespoke In House Training Option

We are also able to offer cost effective in house training options. Details including pricing, maximum numbers and courses can be found here, or please return this completed form, to enquire about, or request bespoke in house training.

If you have any queries regarding this programme, or would like further advice and information please contact the Workforce Development Team, at workforcedevelopment@peterborough.gov.uk or (01733) 207133.

Claire Gregory
Workforce and Organisational Development Manager

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The Care Certificate

The Care Certificate is intended for the unregulated workforce and is a key component of the overall induction which adult social care employers are expected to provide. Evidence that a robust induction is in place that covers the 15 common standards is required in order to meet the Fundamental Standards set out by The Care Quality Commission. The Care Certificate should take place over the first 12 weeks of employment. In order to meet the requirements of each standard the individual should be assessed both in terms of their knowledge and practice by a competent workplace assessor and signed off by the registered manager.

To support employers to meet the requirements of the Care Certificate workshops are provided for both new employees and assessors. These are intended to support individuals to understand their roles and responsibilities in relation to the certificate.

All relevant courses within the programme have been linked to the Care Certificate standards. This should enable managers to plan learning and development activities which will support individuals alongside a comprehensive in house induction leading to completion of the Care Certificate.

The Care Certificate workbook is a free downloadable resource to support the training process and help you and your new workers to cover parts of the Care Certificate.

The Care Certificate Workbook

Regulated Qualification Framework (RQF)

Where appropriate each course within this brochure has also been linked to the relevant Regulated Qualification Framework (RQF) unit. This is to support you in developing an individual learning plan for those undertaking a Health and Social Care Diploma.

The courses are designed to equip learners with the underpinning knowledge needed to successfully complete a RQF award and to deliver excellent levels of care and support to service users in a broad range of social care settings.

Please note that the RQF replaced the Qualifications Credit Framework (QCF) in 2015 and the term QCF should be removed from the title on the Register and in marketing materials by 31 December 2017. It will still be possible for students to be awarded qualifications with the term QCF in the title after 31st December 2017 where the student started the qualification before that date. For more information on the RQF visit www.gov.uk

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Booking, Cancellation and Non-Attendance

A specific Adult Social Care Learning and development programme is offered by Peterborough City Council’s Workforce Development Team.

Courses are free of charge to care and support providers within the Private, Voluntary and Independent sector in Peterborough, including Personal Assistants.

Our training programme is provided to:

- Help you to develop your workforce, through improving knowledge and skills;
- Ensure the workforce are competent and confident in delivering effective person centred care and support;
- Facilitate the promotion of health and well being;
- Promote and support people to maintain their independence.

Booking Training

Click on the Login link in the top right hand corner, seen in the below screen image, to enter your login details.

Once logged in, select your appropriate channel tile on the home page. Each channel tile represents the courses available to each area as follows:

1. Adult Services, including
   - PCC Adult Services
   - Private, Voluntary & Independent Sector
2. Children’s Services
3. Corporate Training*
4. Schools Services, including the following sub-channels
   - School Improvement
   - Special Educational Needs & Disabilities

1. Once you have submitted your booking request, it will go through an approval process via your manager/your organisation's nominated CPD coordinator and then the request will go to Workforce Development Team.
2. After your booking has been approved, you will receive a confirmation email to your chosen address. Once this email has been sent, your booking is confirmed and you are then committed to attend that event.
3. Please note that bookings cannot be taken without a manager's/CPD leader's authorisation.
4. Applicants should not attend without having received a confirmation may be turned away on the day.
5. Waiting list places are allocated against the event(s) applied for. If places become available they are allocated on a first-come, first-served basis. You will not be automatically notified of, or booked onto, any future sessions.

6. By authorising staff on the training the line manager is confirming the applicant has a sufficient understanding of the English language and the suitability of the training event has been discussed with the applicant. The applicant will be required to participate fully in discussions, group work and to undertake assessments of learning where required.

7. Any cancellation made by you or a member of staff from your organisation/service will result in a fee being charged to your organisation/service in accordance with our cancellation policy, outlined below. If the applicant has a place confirmed, and does not attend the event indicated on this form without prior notice, they will be considered a non-attendee and your organisation/service will be charged as appropriate.

Cancellation & Non-Attendance

Cancelling your place
If you are unable to attend please cancel your place as soon as possible (paying attention to the notice period / charges below), and rearrange on CPD Online. If you do not have access to CPD Online, please contact the Workforce Development Team directly on workforcedevelopment@peterborough.gov.uk or (01733) 207133.

<table>
<thead>
<tr>
<th></th>
<th>Half day</th>
<th>Full day</th>
<th>Two full days</th>
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<tbody>
<tr>
<td>7 calendar days or more</td>
<td>No charge</td>
<td>No charge</td>
<td>No charge</td>
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<tr>
<td>less than 7 calendar days</td>
<td>£50</td>
<td>£100</td>
<td>£200</td>
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The phone has a 24 hour voicemail, so if you do need to leave a message, please advise the following:
- Name being cancelled
- Course name
- Course date
- Reason for cancelling
- Contact telephone number

Late Arrivals
Please note if you are more than 15 minutes late you may be asked to leave the session, this is at the trainer’s discretion. Certificates will only be given to attendees that attend the full session.

Cancellation of any training session
Due to the participative nature of the sessions, if we do not have a sufficient number of people booked on or less than the minimum number of candidates arrive on the day we will cancel the session. All delegates that are booked on will be contacted and offered alternative dates where available. Therefore, please ensure your correct contact details are recorded on CPD Online.

Special requirements
Receive appropriate support with training issues relating to access, health, or learning needs as follows:
Ongoing requirements should be added to your CPD profile, which will result in the information being applied to all of your bookings. You can edit this at any time.

Requirements for a particular event only should be added to your specific event booking, and will only be applied to that particular training.

This information will be treated in confidence, and will not be added to the register.

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Bespoke In House Training Solutions

The Workforce Development Team are endorsed by Skills for Care as a Centre of Excellence for Adult Social Care Training and are able to offer cost effective in-house training sessions to meet the needs of your business.

The benefit of in-house training, is that your whole staff group can be updated and upskilled at the same time, and the sessions can be tailored to your specific needs.

We can deliver the sessions at a date and time that suit you and can offer training on a range of subjects including:

- Care certificate - assessor workshop
- Continence and Catheter Care
- Dementia Advanced level (2 days)
- Dementia Awareness level
- Infection Control
- Introduction To The Care Certificate
- Medication Management
- Mental Capacity and Deprivation of Liberty Awareness
- Nutrition and Hydration
- Pressure Ulcer Prevention
- Safeguarding Awareness
- Self Neglect & Hoarding
- Supporting People with Long Term Conditions

We will provide the expertise, any equipment, handouts and certificates. We just ask that you provide a room suitable for the number of delegates and any refreshments.

The cost of in house training is £250 for a half day and £400 for a full day for up to 25 delegates.

Want bespoke training but do not have a suitable room? Where possible we can provide at a training room at an additional cost.

If you are interested in taking advantage of our competitive bespoke in house training and would like to speak to one of our experienced trainers, please complete the attached request form and email it to workforcedevelopment@peterborough.gov.uk.

On receipt of your request, we will contact you to discuss your needs in detail, and arrange a convenient date and time for delivery of your training.

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## REQUEST FORM FOR BESPOKE IN HOUSE TRAINING

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<thead>
<tr>
<th>Name and address of Organisation</th>
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<table>
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<tr>
<th>Training requested and preferred month of delivery</th>
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<table>
<thead>
<tr>
<th>Number of staff requiring training</th>
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<tr>
<th>Special requests/considerations (specific topics/policies/outcomes you wish to include)</th>
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<tr>
<th>Name, email address and telephone number of person requesting training (we will contact you to discuss and plan the session)</th>
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Please return completed form to workforcedevelopment@peterborough.gov.uk. On receipt of this, a member of the team will contact you to discuss your needs further.
# Training Courses

## Autism Awareness

| Course length | 11 July 2019  
|              | 17 October 2019  
|              | 14 January 2020  
|              | 9.30am-1.00pm  
|              | Sand Martin House Training Room  
| Target Audience | All staff supporting or who may come into contact with Adults with Autism in the workplace  

## Learning Outcomes

By the end of the course, participants will have an understanding of:

- The main characteristics of autistic spectrum conditions
- How an autistic spectrum condition can impact on the lives of individuals
- How an autistic spectrum condition can impact on the lives of people around the individual
- How to achieve effective communication
- How to provide support for individuals
- Good practice and the legal and policy framework
- Equality & diversity

## Links to

Care certificate Standards 4, 6, 9  
(RVQ) LD 201

## To book a place please visit:

http://www.peterboroughcpd.co.uk/cpd/

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# Care Certificate (Assessor Workshop)

| Course length | 2nd July 2019  
|               | 20th November 2019  
|               | 1.30-4.00pm  
|               | Sand Martin House Training Room  
| Target Audience | Managers who will be assessing the Care Certificate  
| Learning Outcomes | Introduction to:  
|                   | ● The Care Certificate  
|                   | ● The assessor role  
|                   | ● Assessment of performance  
|                   | ● Knowledge and understanding  
|                   | ● Collection of evidence  
|                   | ● Holistic assessment  
|                   | ● Recording assessment decisions and quality assurance.  
| Links to | The Care Certificate  
| To book a place please visit: | http://www.peterboroughcpd.co.uk/cpd/  

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## Continence and Catheter Care

| Course length   | 16 July 2019  
|                | 11 September 2019  
|                | 9.30am- 12.30pm  
|                | Sand Martin House Training Room  |

| Target Audience | Care and support staff that are required to assist individuals with continence and catheter care |

<table>
<thead>
<tr>
<th>Learning Outcomes</th>
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| ● Explore how the bladder and bowel work  
| ● Identify the causes of urinary and faecal incontinence  
| ● Discover ways in which to prevent incontinence and promote continence  
| ● Explore standards for catheter care and the use of day and night bags |

<table>
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<th>Links to</th>
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| Care certificate standards 13 & 15  
| (RVQ) HSC 2016 |

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<tr>
<th>To book a place please visit:</th>
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<tr>
<td><a href="http://www.peterboroughcpd.co.uk/cpd/">http://www.peterboroughcpd.co.uk/cpd/</a></td>
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</tbody>
</table>
# Dementia Awareness

| Course length | 30 May 2019  
|              | 22 October 2019  
|              | 5 February 2020  
|              | 9.30am-12.30pm  
|              | Sand Martin House Training Room |
| Target Audience | All frontline staff who may come into contact with an individual with dementia in the workplace |
| Learning Outcomes | ● Have an understanding of what is Dementia  
|                   | ● Awareness of signs and symptoms  
|                   | ● Awareness of how dementia affects the person’s life  
|                   | ● Awareness of how to respond and communicate more effectively with a person with dementia & reduce some of the distress they may be experiencing  
|                   | ● Understand that each person with dementia is a unique diverse individual  
|                   | ● Understand society's view of dementia |
| Links to | Care certificate standard 9  
|          | (RVQ) Unit DEM 201, 202, 205 & 207 |
| To book a place please visit: | [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/) |
# Dementia Advanced (2 Days)

| Course Length          | 3 & 4 September 2019  
|                       | 4 & 5 March 2020      
|                       | 9.30am-4.00pm         
|                       | Sand Martin House Training Room |

| Target Audience       | All staff working specifically with individuals with dementia |

## Learning Outcomes

- Explore the causes of Dementia and the process and experience of Dementia
- Have an awareness of conditions that can be mistaken for dementia
- Consider the importance of person centred care and support of individuals with dementia
- Explore the role of communication and interactions with individuals who have dementia
- Develop strategies to respond appropriately to someone who may be occupying a different reality to ours including using validation techniques
- Consider end of life care for the person with dementia
- Explore the effect of the environment on a person with dementia and the use of assistive technology
- Consider appropriate activities for the person with dementia
- Awareness of common medications available to people with dementia

## Links to (RVQ)

Contributes towards the knowledge evidence required for the (RVQ) Level 3 Dementia award

(RVQ) DEM 301, 308, 310 & 305 (Meds)

## To book a place please visit:

http://www.peterboroughcpd.co.uk/cpd/

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## Epilepsy: How to support vulnerable adults with epilepsy; and the administration of buccal midazolam

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<tr>
<td></td>
<td>26 June 2019</td>
<td>9:30am - 12:30pm</td>
<td>Sand Martin House Training Room</td>
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<tr>
<td></td>
<td>16 July 2019</td>
<td>1.30pm - 4.30pm</td>
<td>Peterborough United Football Club</td>
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<td></td>
<td>14 November 2019</td>
<td>9:30am - 12:30pm</td>
<td>Sand Martin House Training Room</td>
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<td></td>
<td>28 January 2020</td>
<td>1.30pm - 4.30pm</td>
<td>Sand Martin House Training Room</td>
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<td></td>
<td>19 March 2020</td>
<td>9:30am - 12:30pm</td>
<td>Sand Martin House Training Room</td>
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### Target Audience
Care and support staff, Certificate is valid for two years.

### Learning Outcomes

**Course Structure**

- Introductions aims and learning outcomes
- Facts about the epilepsies
- Causes and risks of the epilepsies
- Types of epilepsy and epilepsy syndromes
- Maximising local and national NHS epilepsy services reducing inequalities
- Triggers of seizures
- Identifying seizures & what they feel like before, during and afterwards
- The international classification of seizures
- Managing seizures safely and with dignity
- Status epilepticus and medical emergencies
- Administration of buccal midazolam – keeping safe
- Emergency epilepsy care plans
- Midazolam - Uses, indications and safety; disposal and storage
- Practical demonstration and DVD
- Recording and monitoring epileptic seizures
- Drug treatments, surgical treatments and vagus nerve stimulation
- Safety & reducing avoidable deaths associated with seizures
- Accessing resources about epilepsy in a format suitable for people with a moderate learning disability

### To book a place please visit:

[http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/)
# Falls Prevention

| Course Length                  | 12th July 2019  9.30am-12.30pm  
|                               | 12th July 2019  1.00pm-4.00pm  
|                               | 16th January 2020  9.30am-12.30pm  
|                               | 12th July 2019  1.00pm-4.00pm  
|                               | Peterborough United Football Club |
| Target Audience               | Support Workers & PA’s in Adult Social Care & PVI |
| Learning Outcomes             | On successful completion of the course, the learner will understand  
|                               | ● What is meant by falls in the workplace.  
|                               | ● The costs associated with falls in the work place.  
|                               | ● Key legislation relating to fall in the work place.  
|                               | ● Hazard analysis and risk assessment in relation to falls.  
|                               | ● Methods of falls management and prevention.  
|                               | ● Effect of medication that can contribute to falls etc.  
| Links to                      |  |
| Additional Information        |  |
| To book a place please visit: | [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/)  |
# First Aid

## Course Length

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>29 May 2019</td>
<td>9.00am-5.00pm</td>
<td>City College Peterborough, Brook Street</td>
</tr>
<tr>
<td>9 September 2019</td>
<td>9.00am-5.00pm</td>
<td></td>
</tr>
<tr>
<td>9 December 2019</td>
<td>9.00am-5.00pm</td>
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<tr>
<td>23 March 2020</td>
<td>9.00am-5.00pm</td>
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## Target Audience

Care and support staff. This is not intended for office based staff who are designated building first aiders.

## Learning Outcomes

On successful completion of the course, the learner will understand the role and responsibilities of a first aider and be able to:

- assess an incident
- manage an unresponsive casualty who is breathing normally and not breathing normally
- recognise and assist a casualty who is choking
- manage a casualty with external bleeding
- manage a casualty who is in shock
- manage a casualty with a minor injury

## Additional Information

Should be renewed every 3 years

Delegates must be physically able to carry out the procedures detailed in the course outline. Delegates should wear loose-fitting clothing and flat shoes as many of our courses involve practical exercises.

To book a place please visit: [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/)

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## Food Safety

| Course Length          | 5 June 2019  
|                       | 23 October 2019  
|                       | 5 February 2020  
|                       | 9.30am-1.30pm  
|                       | City College Peterborough, Brook Street  
| **Target Audience**   | Anyone working in a setting where food is prepared, cooked and handled including care and support staff that are required to assist individuals with daily living tasks.  
| **Learning Outcomes** |  
|                       | ● Learn how individuals can take personal responsibility for food safety  
|                       | ● The importance of keeping him/herself clean and hygienic  
|                       | ● The importance of keeping the work areas clean and hygienic  
|                       | ● The importance of keeping food safe  
| **Additional information** | This is a level 1 basic awareness course. Delegates receive a certificate of attendance only.  
| **To book a place please visit:** | [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/)  

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## Infection Control

| Course Length | 23 May 2019  
|              | 18 September 2019  
|              | 23 January 2020  
|              | 9.30am-11.30am  
|              | Sand Martin House Training Room |

| Target Audience | Care and support staff in children’s and adult services |

| Learning Outcomes | ● Be aware of relevant legislation  
|                  | ● Explore types of infection and transmission routes  
|                  | ● Examine the prevention of cross infection and the use of universal precautions  
|                  | ● Demonstrate effective hand washing  
|                  | ● Know how to dispose of waste safely |

| Links to | Care certificate standards 13 &15  
|         | (RVQ) IC 01/201 |

| To book a place please visit: | [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/) |
# Learning Disabilities Awareness

| Course Length | 12 June 2019  
|              | 9 December 2020  
|              | 9.30am-4.30pm  
| Sand Martin House Training Room |

| Target Audience | All staff supporting adults or who may come across adults with a learning disability in their work. |

| Learning Outcomes |  
| Examine the definition of learning disabilities  
| Examine the causes of a Learning Disability  
| Explore how a Learning Disability affects people  
| Gain an awareness of Autism  
| Increase participants knowledge of how Dementia affects people with a learning disability  
| Explore the history of Learning Disability Services |

| Links to | Care Certificate Standard 9  
|         | (RVQ) LD 201 & 202 |

| To book a place please visit: | http://www.peterboroughcpd.co.uk/cpd/ |

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# Medication Administration

| Course Length               | 18 June 2019  
|                           | 19 September 2019  
|                           | 7 November 2019  
|                           | 11 February 2020  
|                           | 9.30am-12pm       
|                           | Sand Martin House Training Room |
| Target Audience            | All staff with a responsibility to administer medication. |
| Learning Outcomes          | ● Identify the legislation relevant to Medication Management  
|                           | ● Recognise the workers role and responsibility in relation to level two Medication Management.  
|                           | ● Identify the correct way to handle, store and dispose of medication. |
| Links to                   | Care certificate standard 13  
<p>|                           | (RVQ) HSC 3047  |
| To book a place please visit: | <a href="http://www.peterboroughcpd.co.uk/cpd/">http://www.peterboroughcpd.co.uk/cpd/</a> |</p>
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<th>Mental Capacity Act and Deprivation of Liberty Safeguards (Awareness)</th>
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<tr>
<td><strong>Course Length</strong></td>
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| 29th May 2019  
17th July 2019  
10th September 2019  
10th October 2019  
26th November 2019  
16th January 2020  
17th March 2020 |
| 9.00am-1.00pm |
| Sand Martin House Training Room |
| **Target Audience** |
| All staff in contact with adults who may lack capacity but particularly Health and Social Care Staff. |
| **Learning Outcomes** |
| ● Recognise the 5 Key Principles of the capacity act  
● Examine the capacity assessment framework  
● Explore how to make Best Interest decisions  
● Be aware of Advanced Decision to Refuse Treatment  
● Be aware of the role of the Independent Mental Capacity  
● Be aware of the role of Lasting Power of Attorney and Court Appointed Deputy  
● Discuss the overlap between MCA and existing legislation |
| **Additional Information** |
| MCA & DOL refresher course to be attended every 3 years thereafter |
| **PCF Links** |
| Professionalism, Values and ethics, Diversity, Rights and justice, Knowledge, Intervention and skills |
| **KSS Links** |
| **CS**  
The role of child and family social work  
Adult mental ill health, substance misuse, domestic violence, physical ill health and disability  
Effective direct work with children and families  
Analysis, decision making, planning and review  
The law and family justice system  
Professional ethics  
**AS**  
The role of social workers working with adults  
Person centred practice  
Safeguarding  
Mental capacity  
Effective assessment and outcome based support planning  
Direct work with individuals and families  
Professional ethics and leadership |
To book a place please visit: http://www.peterboroughcpd.co.uk/cpd/
### Mental Capacity Act and Deprivation of Liberty Safeguards Advanced - For health and social care provider services

| Course | 10 July 2019  Sand Martin House Training Room  
21 November 2019  Viersen Room, Town Hall  
10 March 2020  Forli Room, Town Hall  
9.30am-4.30pm |
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<tr>
<td>Target Audience</td>
<td>Internal and external direct care services only</td>
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| Learning Outcomes | By the end of the course participants will be able to:  
- Identify duties and responsibilities under the Acts  
- Recognise the principles of the Acts  
- Explain the 'decision/time specific' nature of mental capacity  
- Complete/support capacity assessment  
- Support and record best interests decisions  
- Define the role of Independent Mental Capacity Advocacy service  
- List issues associated with restraint and how this may relate to DoLS  
- Characterise the importance of Human Rights in relation to the limits on power and control in health/care settings  
- Describe the differences between restraint, restriction and deprivation  
- Recognise the relevance of case law in reference to DoLS  
- Complete an application for an authorisation |
| PCF links | Professionalism  
- Values and ethics  
- Diversity  
- Rights and justice  
- Knowledge  
- Intervention and skills |
| KSS Links | The role of social workers working with adults  
- Person centred practice  
- Safeguarding  
- Mental capacity  
- Effective assessment and outcome based support planning  
- Direct work with individuals and families  
- Professional ethics and leadership |
| To book a place please visit: | [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/) |

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# Pressure Ulcer Prevention

| Course Length | 19 June 2019  
|              | 8 October 2019  
|              | 21 January 2020  
|              | 9.30am-11.30am  
|              | Sand Martin House Training Room  

| Target Audience | Care and Support Workers  

| Learning Outcomes | Identify the causes of pressure ulcers  
|                   | Discuss who might be most at risk of developing pressure ulcers  
|                   | Recognise the potential development of pressure ulcers and understand how they are graded  
|                   | Explore the prevention of pressure ulcers  
|                   | Understand how to report concerns  

| Links to | Care certificate standard 13  

| To book a place please visit: | [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/)  

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# Supporting People with Long Term Conditions

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<tr>
<th>Course Length</th>
<th>Full Day</th>
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<tr>
<td><strong>Target Audience</strong></td>
<td>Care and support workers who work with individuals with these conditions</td>
</tr>
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**Learning Outcomes**

- Consider the impact of diagnosis on the individual and their family
- Explore the symptoms of a condition and the effect on the individual
- Identify what the worker can do to support the individual

Conditions discussed will be:
- Stroke
- Parkinsons
- Chronic Obstructive Pulmonary Disease
- Diabetes
- Arthritis

**To book a place please visit:** [http://www.peterboroughcpd.co.uk/cpd/](http://www.peterboroughcpd.co.uk/cpd/)

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Cambridgeshire and Peterborough Safeguarding Boards
Multi-Agency Training

Everyone shares a responsibility for safeguarding, protecting and promoting the welfare of children, young people and adults irrespective of individual roles.

The Cambridgeshire and Peterborough Safeguarding Adults and Children Boards continues to provide a programme of high quality courses, providing an excellent opportunity to learn together with the overall aim that working together effectively leads to better improved outcomes for children, young people and adults by:

- A shared understanding of the principles, roles and responsibilities outlined in national guidance and local arrangements for safeguarding children, young people and adults.
- More effective and integrated services at both the strategic and individual case level;
- Improved communication and information sharing between professionals, including a common understanding of key terms, definitions and thresholds for action;
- Effective working relationships, including an ability to work in multi-disciplinary groups or teams;
- Learning from both local and national case review processes.

Download the Cambridgeshire and Peterborough Safeguarding Boards Professional Development Programme 2018 for all available courses

How To Book onto Cambridgeshire and Peterborough Safeguarding Boards Professional Development Programme 2018

Please note that the booking process has changed. From 1st January 2018 training is booked using the online booking system called Booking Bug. Telephone, email or paper application forms will no longer be accepted. Please see Page 8 of the Professional Development Programme for the booking instructions.

For general enquiries regarding Safeguarding Boards Training, please call the Safeguarding Boards Business Unit on (01733) 863747.

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