1. Respect
We will respect you as individuals, with differing wants, needs and beliefs and tailor the service you get to fit you.

2. Safe
We will keep you safe and help you to keep yourself safe.

3. Support
We will support you in all aspects of your education so you are able to achieve your full potential.

4. Health
We will support you to live a healthy lifestyle and ensure you are offered regular health checks and supported to attend these.

5. Listen
We will support you to have a voice in your care plan and make sure you are listened to. We will ensure you know how to make a complaint or compliment about your care. You will have access to advocacy support to do this if wanted.

6. Information
We will keep you updated of any changes to your care plan and ensure you have contact details of your Social Worker and IRO as well as all meeting dates.

7. Life Story
We will make sure you know why you are in care and support you to understand this honestly at different age appropriate times through your journey.

8. Contact
We will support you, where possible, to have contact with the important people in your life (including friends).

9. Prepare
We will make sure you are given the knowledge and skills to ensure you are ready for adult life.

10. Promises
We will NOT make unrealistic promises to you and will explain fully if we are unable to do something.

The Peterborough Leaving Care Service, Bayard Place, Broadway, Peterborough, PE1 1AY
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